



Massachusetts Department of Environmental Protection
Source Water Assessment and Protection (SWAP) Report
for
Upton Water Department

What is SWAP?

The Source Water Assessment and Protection (SWAP) program, established under the federal Safe Drinking Water Act, requires every state to:

- inventory land uses within the recharge areas of all public water supply sources;
- assess the susceptibility of drinking water sources to contamination from these land uses; and
- publicize the results to provide support for improved protection.

Susceptibility and Water Quality

Susceptibility is a measure of a water supply's potential to become contaminated due to land uses and activities within its recharge area.

A source's susceptibility to contamination does *not* imply poor water quality.

Water suppliers protect drinking water by monitoring for more than 100 chemicals, disinfecting, filtering, or treating water supplies, and using source protection measures to ensure that safe water is delivered to the tap.

Actual water quality is best reflected by the results of regular water tests. To learn more about your water quality, refer to your water supplier's annual Consumer Confidence Reports.

Table 1: Public Water System Information

<i>PWS Name</i>	Upton Water Department
<i>PWS Address</i>	Glen Ave, West River Street
<i>City/Town</i>	Upton, Massachusetts
<i>PWS ID Number</i>	2303000
<i>Local Contact</i>	Ronald Sansouci
<i>Phone Number</i>	(508) 529-3067

Introduction

We are all concerned about the quality of the water we drink. Drinking water wells may be threatened by many potential contaminant sources, including storm runoff, road salting, and improper disposal of hazardous materials. Citizens and local officials can work together to better protect these drinking water sources.

Purpose of this report:

This report is a planning tool to support local and state efforts to improve water supply protection. By identifying land uses within water supply protection areas that may be potential sources of contamination, the assessment helps focus protection efforts on appropriate best management practices (BMPs) and drinking water source protection measures.

Refer to Table 3 for Recommendations to address potential sources of contamination. Department of Environmental Protection (DEP) staff are available to provide information about funding and other resources that may be available to your community.

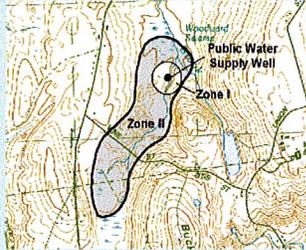
This report includes the following sections:

1. Description of the Water System
2. Land Uses within Protection Areas
3. Source Water Protection Conclusions and Recommendations
4. Appendices

Section 1: Description of the Water System

What is a Protection Area?

A well's water supply protection area is the land around the well where protection activities should be focused. Each well has a Zone I protective radius and a Zone II protection area.



Glossary

Aquifer: An underground water-bearing layer of permeable material that will yield water in a usable quantity to a well.

Hydrogeologic Barrier: An underground layer of impermeable material (i.e. clay) that resists penetration by water.

Recharge Area: The surface area that contributes water to a well.

Zone I: The area closest to a well; a 100 to 400 foot radius proportional to the well's pumping rate. This area should be owned or controlled by the water supplier and limited to water supply activities.

Zone II: The primary recharge area for the aquifer. This area is defined by hydrogeologic studies that must be approved by DEP. Refer to the attached map to determine the land within your Zone II.

Zone II #: 422

Susceptibility: Moderate

<i>Well Names</i>	<i>Source IDs</i>
Glen Ave. Well (Well #1)	2303000-01G
West River Station (Well #2)	2303000-02G

Upton Water Department obtains its water supply from a driven wellfield, the Glen Ave Wells, and a gravel packed well, the West River Street Well. The Glen Avenue wellfield consists of twenty three (23) 2.5-inch diameter wells, and the West River Well is a 90-foot deep gravel packed well. The wellfield has a Zone I which is essentially a 250 foot buffer around the perimeter of the wellfield. The West River well has a Zone I of 400 feet. The wells are located in an aquifer with a high vulnerability to contamination due to the absence of hydrogeologic barriers (i.e. clay) that can prevent contaminant migration. Please refer to the attached map to view the boundaries of the Zone II.

The wells have potassium hydroxide added for corrosion control. For current information on monitoring results and treatment, please contact the Public Water System contact person listed above in Table 1 for a copy of the most recent Consumer Confidence Report. Drinking water monitoring reporting data are also available on the web at <http://www.epa.gov/safewater/ccr1.html>.

Section 2: Land Uses in the Protection Areas

The Zone II for Upton is a mixture of forest and residential land uses (refer to attached map for details). Land uses and activities that are potential sources of contamination are listed in Table 2, with further detail provided in the Table of Regulated Facilities and Table of Underground Storage Tanks in Appendix B.

Key Land Uses and Protection Issues include:

1. Inappropriate activities in Zone I
2. Residential land uses
3. Transportation corridors
4. Agricultural activities
5. Comprehensive wellhead protection planning

The overall ranking of susceptibility to contamination for the system is moderate, based on the presence of at least one moderate threat land use within the water supply protection areas, as seen in Table 2.

1. Inappropriate Activities in Zone Is – The Zone I for the Glen Ave wellfield is essentially a 250 foot buffer around the perimeter of the wellfield. The Zone I for the West River Street well is a 400 foot radius around the wellhead. Massachusetts drinking water regulations (310 CMR 22.00 Drinking Water) requires public water suppliers to own the Zone I, or control the Zone I through a conservation restriction. The Zone Is for the wells are owned or controlled by the public water system. Only water supply activities are allowed in the Zone I. However, many public water supplies were developed prior to the Department's regulations and contain non water supply activities such as homes and public roads. The following non water supply activities occur in the Zone Is of the system wells:

Zone I: A local road is located within the Zone I of the Glen Ave Wellfield.

Zone I Recommendations:

- ✓ To the extent possible, remove all non water supply activities from the Zone I to comply with DEP's Zone I requirements.
- ✓ Use BMPs for the storage, use, and disposal of hazardous materials such as water supply chemicals and maintenance chemicals.
- ✓ Do not use or store pesticides, fertilizers or road salt within the Zone I.
- ✓ Keep any new non water supply activities out of the Zone I.

2. Residential Land Uses – Approximately 12% of the Zone II consists of residential areas. None of the areas have public sewers, so they all use septic systems. If managed improperly, activities associated with residential areas can contribute to drinking water contamination. Common potential sources of contamination include:

- **Septic Systems** – Improper disposal of household hazardous chemicals to septic systems is a potential source of contamination to the groundwater because septic systems lead to the ground. If septic systems fail or are not properly maintained they can be a potential source of microbial contamination.
- **Household Hazardous Materials** - Hazardous materials may include automotive wastes, paints, solvents, pesticides, fertilizers, and other substances. Improper use, storage, and disposal of chemical products used in homes are potential sources of contamination.
- **Heating Oil Storage** - If managed improperly, Underground and Aboveground Storage Tanks (UST and AST) can be potential sources of contamination due to leaks or spills of the fuel oil they store.
- **Stormwater** – Catch basins transport stormwater from roadways and adjacent properties to the ground. As flowing stormwater travels, it picks up debris and contaminants from streets and lawns. Common potential contaminants include lawn chemicals, pet waste, and contaminants from automotive leaks, maintenance, washing, or accidents.

Residential Land Use Recommendations:

- ✓ Educate residents on best management practices (BMPs) for protecting water supplies. Distribute the fact sheet “Residents Protect Drinking

Water” available in Appendix A and on www.mass.gov/dep/brp/dws/protect.htm, which provides BMPs for common residential issues.

- ✓ Work with planners to control new residential developments in the water supply protection areas.
- ✓ Promote BMPs for stormwater management and pollution controls.

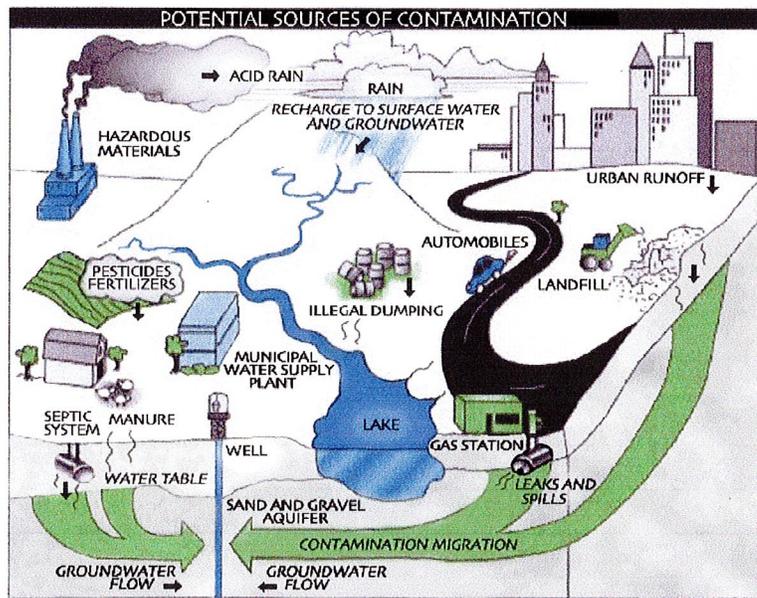
3. Transportation Corridors - Route 140, Pleasant Street and Grove Street, some of the most heavily traveled roads in town run through the Zone II. Local roads are common throughout the Zone II. Roadway construction, maintenance, and typical highway use can all be potential sources of contamination. Accidents can lead to spills of gasoline and other potentially dangerous transported chemicals. Roadways are

Benefits of Source Protection

Source Protection helps protect public health and is also good for fiscal fitness:

- Protects drinking water quality at the source
- Reduces monitoring costs through the DEP Waiver Program
- Treatment can be reduced or avoided entirely, saving treatment costs
- Prevents costly contamination clean-up
- Preventing contamination saves costs on water purchases, and expensive new source development

Contact your regional DEP office for more information on Source Protection and the Waiver Program.



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frequent sites for illegal dumping of hazardous or other potentially harmful wastes. De-icing salt, automotive chemicals and other debris on roads are picked up by stormwater and wash in to catchbasins.

Transportation Corridor Recommendations:

- ✓ Identify stormwater drains and the drainage system along transportation corridors. Wherever possible, ensure that drains discharge stormwater outside of the Zone II.
- ✓ Work with the Town and State to have catch basins inspected, maintained, and cleaned on a regular schedule. Street sweeping reduces the amount of potential contaminants in runoff.
- ✓ Work with local emergency response teams to ensure that any spills within the Zone II can be effectively contained.
- ✓ If storm drainage maps are available, review the maps with emergency response teams. If maps aren't yet available, work with town officials to investigate mapping options such as the upcoming Phase II Stormwater Rule requiring some communities to complete stormwater mapping.

4. Agricultural Activities – Several residents in town own horses. Pesticides and fertilizers have the potential to contaminate a drinking water source if improperly stored, applied, or disposed. If not contained or applied properly, animal waste from barnyards, manure pits and field application are potential sources of contamination to ground and surface water.

Agricultural Activities Recommendation:

- ✓ Work with farmers in your protection areas to make them aware of your water supply and to encourage the use of a US Natural Resources Conservation Service farm plan to protect water supplies.

5. Protection Planning – Currently, the Town does not have water supply protection controls that meet DEP's Wellhead Protection regulations 310 CMR 22.21(2). Protection planning protects drinking water by managing the land area that supplies water to a well. A Wellhead Protection Plan coordinates community efforts, identifies protection strategies, establishes a timeframe for

implementation, and provides a forum for public participation. There are resources available to help communities develop a plan for protecting drinking water supply wells.

Protection Planning Recommendations:

- ✓ Develop a Wellhead Protection Plan. Establish a protection team, and refer them to <http://mass.gov/dep/brp/dws/protect.htm> for a copy of DEP's guidance, "Developing a Local Wellhead Protection Plan".
- ✓ Coordinate efforts with local officials to compare local wellhead protection controls with current MA Wellhead Protection Regulations 310 CMR 22.21(2). If there are no local controls or they do not meet the current regulations, adopt controls that meet 310 CMR 22.21(2). For more information on DEP land use controls see <http://mass.gov/dep/brp/dws/protect.htm>.
- ✓ If local controls do not regulate floordrains, be sure to include floordrain controls that meet 310 CMR 22.21(2).

(Continued on page 6)

What are "BMPs?"

Best Management Practices (BMPs) are measures that are used to protect and improve surface water and groundwater quality. BMPs can be structural, such as oil & grease trap catch basins, nonstructural, such as hazardous waste collection days or managerial, such as employee training on proper disposal procedures.

For More Information

Contact Josephine Yemoh-Ndi in DEP's Worcester Office at (508) 849-4030 for more information and assistance on improving current protection measures.

Copies of this report have been provided to the public water supplier, board of health, and the town.

Source Protection Decreases Risk

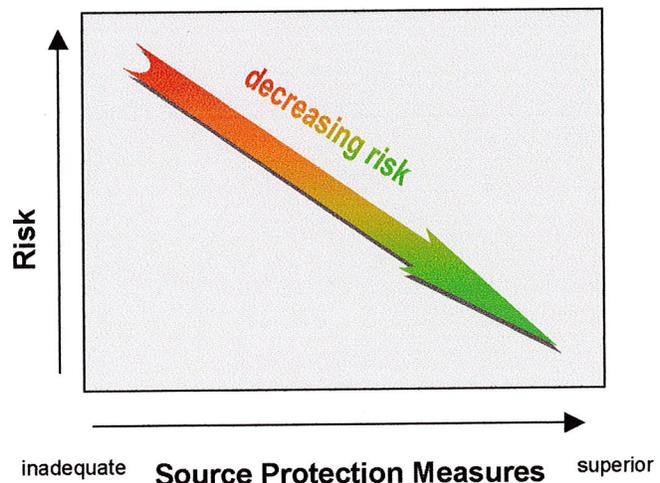


Figure 2: Risk of contamination decreases as source protection increases. This is true for public water systems of any susceptibility ranking, whether High, Moderate, or Low.

Potential Source of Contamination vs. Actual Contamination

The activities listed in Table 2 are those that typically use, produce, or store contaminants of concern, which, if managed improperly, are potential sources of contamination (PSC).

It is important to understand that a release may never occur from the potential source of contamination provided facilities are using best management practices (BMPs). If BMPs are in place, the actual risk may be lower than the threat ranking identified in Table 2. Many potential sources of contamination are regulated at the federal, state and/or local levels, to further reduce the risk.

Table 2: Land Use in the Protection Areas (Zones I and II)

For more information, refer to Appendix B: Regulated Facilities within the Water Supply Protection Area

Activities	Quantity	Threat*	Potential Source of Contamination
Agricultural			
Livestock Operations	4	M	Manure (microbial contaminants): improper handling
Commercial			
Cemeteries	1	M	Over-application of pesticides: leaks, spills, improper handling; historic embalming fluids
Residential			
Fuel Oil Storage (at residences)	Many	M	Fuel oil: spills, leaks, or improper handling
Lawn Care / Gardening	Many	M	Pesticides: over-application or improper storage and disposal
Septic Systems / Cesspools	Many	M	Hazardous chemicals: microbial contaminants, and improper disposal
Miscellaneous			
Aquatic Wildlife	2	L	Microbial contaminants
NPDES Locations	2	L	Hazardous material and wastes: improper disposal
Road And Maintenance Depots	1	M	Deicing materials, automotive fluids, fuel storage, and other chemicals: spills, leaks, or improper handling or storage
Schools, Colleges, and Universities	1	M	Fuel oil, laboratory, art, photographic, machine shop, and other chemicals: spills, leaks, or improper handling or storage
Stormwater Drains/ Retention Basins	Many	L	Debris, pet waste, and chemicals in stormwater from roads, parking lots, and lawns
Transmission Line Rights-of-Way - Type: Gas & Electric	2	L	Corridor maintenance pesticides: over-application or improper handling; construction
Transportation Corridors	3	M	Fuels and other hazardous materials: accidental leaks or spills; pesticides: over-application or improper handling
Wastewater Treatment Plant/Collection Facility/	1	M	Treatment chemicals or equipment maintenance materials: improper handling or storage; wastewater: improper

* See Table Notes on Page 9.

- ✓ Work with town boards to review and provide recommendations on proposed development within your water supply protection areas. To obtain information on build-out analyses for the town, see the Executive Office of Environmental Affairs' community preservation web site, <http://commpres.env.state.ma.us/>.

Refer to Table 2 and Appendix 2 for more information about these and land uses within the Zone II.

Identifying potential sources of contamination is an important initial step in protecting your drinking water sources. Further local investigation will provide more in-depth information and may identify new land uses and activities that are potential sources of contamination. Once potential sources of contamination are identified, specific recommendations like those below should be used to better protect your water supply.

Section 3: Source Water Protection Conclusions and Recommendations

Current Land Uses and Source Protection:

As with many water supply protection areas, the system Zone IIs contain potential sources of contamination. However, source protection measures reduce the risk of actual contamination, as illustrated in Figure 2. The water supplier is commended for taking an active role in promoting source protection measures in the Water Supply Protection Areas.

Source Protection Recommendations:

To better protect the sources for the future:

- ✓ Inspect the Zone I regularly, and when feasible, remove any non-water supply activities.
- ✓ Educate residents on ways they can help you to protect drinking water sources.
- ✓ Work with emergency response teams to ensure that they are aware of the stormwater drainage in your Zone II and to cooperate on responding to spills or accidents.
- ✓ Partner with local businesses to ensure the proper storage, handling, and disposal of hazardous materials.
- ✓ Monitor progress on any ongoing remedial action conducted for the known oil or contamination sites.
- ✓ Work with farmers in your protection areas to make them aware of your water supply and to encourage the use of a NRCS farm plan to protect water supplies.
- ✓ Develop and implement a Wellhead Protection Plan.

Conclusions:

These recommendations are only part of your ongoing local drinking water source protection. Additional source protection recommendations are listed in Table 3, the Key Issues above and Appendix A.

DEP staff, informational documents, and resources are available to help you build on this SWAP report as you continue to improve drinking water protection in your community. The Department's Wellhead Protection Grant Program and Source Protection Grant Program provide funds to assist public water suppliers in addressing water supply source protection through local projects. Protection

Top 5 Reasons to Develop a Local Wellhead Protection Plan

- ➊ Reduces Risk to Human Health
- ➋ Cost Effective! Reduces or Eliminates Costs Associated With:
 - ◆ Increased groundwater monitoring and treatment
 - ◆ Water supply clean up and remediation
 - ◆ Replacing a water supply
 - ◆ Purchasing water
- ➌ Supports municipal bylaws, making them less likely to be challenged
- ➍ Ensures clean drinking water supplies for future generations
- ➎ Enhances real estate values - clean drinking water is a local amenity. A community known for its great drinking water in a place people want to live and businesses want to locate.

Additional Documents:

To help with source protection efforts, more information is available by request or online at mass.gov/dep/brp/dws including:

1. Water Supply Protection Guidance Materials such as model regulations, Best Management Practice information, and general water supply protection information.
2. MA DEP SWAP Strategy
3. Land Use Pollution Potential Matrix
4. Draft Land/Associated Contaminants Matrix

Table 3: Current Protection and Recommendations

Protection Measures	Status	Recommendations
Zone I		
Does the Public Water Supplier (PWS) own or control the entire Zone I?	YES	Follow Best Management Practices (BMP's) that focus on good housekeeping, spill prevention, and operational practices to reduce the use and release of hazardous materials.
Is the Zone I posted with "Public Drinking Water Supply" Signs?	YES	Additional economical signs are available from the Northeast Rural Water Association (802) 660-4988.
Is Zone I regularly inspected?	YES	Continue daily inspections of drinking water protection areas.
Are water supply-related activities the only activities within the Zone I?	NO	Continue monitoring non-water supply activities in Zone Is.
Municipal Controls (Zoning Bylaws, Health Regulations, and General Bylaws)		
Does the municipality have Wellhead Protection Controls that meet 310 CMR 22.21(2)?	NO	The Town does not have an "Aquifer Protection District" bylaw that meets DEP's requirements for wellhead protection. Refer to www.state.ma.us/dep/brp/dws/ for model bylaws and health regulations, and current regulations.
Do neighboring communities protect the Zone II areas extending into their communities?	N/A	
Planning		
Does the PWS have a Wellhead Protection Plan?	YES	Update and implement the wellhead protection plan. Follow "Developing a Local Wellhead Protection Plan" available at: www.state.ma.us/dep/brp/dws/ .
Does the PWS have a formal "Emergency Response Plan" to deal with spills or other emergencies?	YES	Augment plan by developing a joint emergency response plan with fire department, Board of Health, DPW, and local and state emergency officials. Coordinate emergency response drills with local teams.
Does the municipality have a wellhead protection committee?	YES	Establish committee; include representatives from citizens' groups, neighboring communities, and the business community.
Does the Board of Health conduct inspections of commercial and industrial activities?	YES	For more guidance see "Hazardous Materials Management: A Community's Guide" at www.state.ma.us/dep/brp/dws/files/hazmat.doc
Does the PWS provide wellhead protection education?	YES	Aim additional efforts at commercial, industrial and municipal uses within the Zone II.

recommendations discussed in this document may be eligible for funding under the Grant Program. Please note: each spring DEP posts a new Request for Response for the grant program (RFR).

Other grants and loans are available through the Drinking Water State Revolving Loan Fund, the Clean Water State Revolving Fund, and other sources. For more information on grants and loans, visit the Bureau of Resource Protection's Municipal Services web site at: <http://mass.gov/dep/brp/mf/mfpubs.htm>.

The assessment and protection recommendations in this SWAP report are provided as a tool to encourage community discussion, support ongoing source protection efforts, and help set local drinking water protection priorities. Citizens and community officials should use this SWAP report to spur discussion of local drinking water protection measures. The water supplier should supplement this SWAP report with local information on potential sources of contamination and land uses. Local information should be maintained and updated periodically to reflect land use changes in the Zone II. Use this information to set priorities, target inspections, focus education efforts, and to develop a long-term drinking water source protection plan.

Section 4: Appendices

- A. Protection Recommendations
- B. Additional Documents on Source Protection

What is a Zone III?

A Zone III (the secondary recharge area) is the land beyond the Zone II from which surface and ground water drain to the Zone II and is often coincident with a watershed boundary.

The Zone III is defined as a secondary recharge area for one or both of the following reasons:

1. The low permeability of underground water bearing materials in this area significantly reduces the rate of groundwater and potential contaminant flow into the Zone II.
2. The groundwater in this area discharges to a surface water feature such as a river, rather than discharging directly into the aquifer.

The land uses within the Zone III are assessed only for sources that are shown to be groundwater under the direct influence of surface water.

Table 2 Notes:

1. When specific potential contaminants are not known, typical potential contaminants or activities for that type of land use are listed. Facilities within the watershed may not contain all of these potential contaminant sources, may contain other potential contaminant sources, or may use Best Management Practices to prevent contaminants from reaching drinking water supplies.
2. For more information on regulated facilities, refer to Appendix B: Regulated Facilities within the Water Supply Protection Area information about these potential sources of contamination.
3. For information about Oil or Hazardous Materials Sites in your protection areas, refer to Appendix C: Tier Classified Oil and/or Hazardous Material Sites.

* **THREAT RANKING** - The rankings (high, moderate or low) represent the relative threat of each land use compared to other PSCs. The ranking of a particular PSC is based on a number of factors, including: the type and quantity of chemicals typically used or generated by the PSC; the characteristics of the contaminants (such as toxicity, environmental fate and transport); and the behavior and mobility of the pollutants in soils and groundwater.

Summary of Recommended Source Water Protection Measures

WATER SUPPLY PROTECTION COMMITTEE OR TEAM	A local protection committee comprised of the public water supplier, municipal board members and community members should be established to meet regularly to discuss protection issues and develop protection plans. Committees should also review and comment on development proposals; develop educational initiatives and work with neighboring communities on protecting shared water resources.
MUNICIPAL CONTROLS Zoning Bylaws	Zoning bylaws/ordinances prohibit or restrict future land uses that have the potential to contaminate drinking water. DEP regulation, 310 CMR 22.21(2) specifies the prohibited activities in Zone II recharge areas.
Health Regulations, General Bylaws	Health regulations and general bylaws/ordinances can address existing potential contamination sources. Widely used for addressing the storage and management of hazardous/toxic materials, floor drain discharges, underground storage tanks and earth removal activities.
Subdivision Requirements, Site Plan Reviews, Performance Standards	Subdivision and site plan reviews provide opportunities to address water supply concerns at the initial stage of development. Regulations can also establish design and performance standards for new development.
EDUCATION/OUTREACH PARTNERSHIPS	Education and outreach programs for the public, business owners and schools should be part of a local Drinking Water Protection plan or program. Post protection signs to alert the public when they are entering water supply recharge areas. Post maps of water supply recharge locations in the town hall and library. Develop partnerships with businesses, schools, and other towns to further public awareness and protection efforts.
INSPECTION PROGRAMS	DEP regulations require regular inspection of drinking water protection areas. Water suppliers should also work with their local boards to develop inspection programs for hazardous materials/waste management and floor drain discharges in commercial and industrial areas. Inspection programs should incorporate education and technical assistance.
BEST MANAGEMENT PRACTICES (BMPs)	BMPs are an effective way of controlling existing high-risk land uses, non point sources of pollution, and development impacts. BMPs employ the best available practices to prevent or mitigate a contaminant release to the environment. Double-walled tanks, Integrated Pest Management, household hazardous waste collection days, stenciling storm drains and storm water control devices are examples of BMPs.
LAND ACQUISITION	Land acquisition provides absolute control of the land's use. Acquisition can be accomplished through outright purchases, land donations and land banking. Conservation Restrictions can also be employed to protect land for water supply purposes.
CONTINGENCY PLANS	Water suppliers should have a current plan for providing adequate water in the event of temporary shortages and for determining future water supply needs.
EMERGENCY RESPONSE PLANS	Water suppliers should have a current plan for responding to emergency events. Assess the potential for releases at various points; develop communication protocols; specify spill response measures; train staff.